Categories of Potential Telehealth Videoconferencing Software Applications



TELEREHABILITATION-SPECIFIC APPLICATIONS

These applications are the only category to provide rehabilitation-specific remote assessment and treatment tools. Rehabilitation clinicians have been involved in their design. They tend to pay close attention to privacy and security, but their general videoconferencing features can be less sophisticated than the general medical and business counterparts.

GENERAL MEDICAL APPLICATION

This category is primarily aimed at physicians. The applications tend to have strong privacy/security features, good videoconferencing features, as well as medical features such as patient scheduling, EMR integration, and waiting rooms. They do not have physiotherapy-specific features.

GENERAL BUSINESS APPLICATION

This category has the strongest videoconferencing features. The applications tend to have good privacy and security features. They are not designed with medicine in mind, but some are used for basic telehealth assessments.

GENERAL CONSUMER APPLICATIONS

Free

Skype, FaceTime, Messenger, and Meet are great tools for connecting with family and friends, but are not designed for medical use, are not a designated telemedicine platform and it is generally recommended they are not used to treat clients. Security and Canadian compliance features are insufficient or inconsistent in this category.

Pricing Per Clinician

eHab ♣»Physi track • ♣ Phzio	\$8 per 1 hour of consultation or \$39 per month unlimited hours (Australian Dollars). \$8.99 / month with PABC Membership + \$0.99 per session
livecare doxy.me	\$99 per month \$35 per month (free version available with less features)
*GoTo Meeting Webex zoom ☐	\$26 per month. More features with higher paid versions Free version allows up to three participants, unlimited time, unlimited meetings Free version allows unlimited meetings for 2 participants, and up to 40 minutes for 3 or more participants.
FaceTime FaceBook Messenger	Free Free