

PABC Telehealth Application Feature Comparison Chart

As of April 2019

| Telerehabilitation Specific | | | General Medical | | General Business | | | General Consumer | | | |
|-----------------------------|------------|-------|-----------------|---------|------------------|-------|------|------------------|----------|--------------------|-----------------|
| eHab | Physitrack | Phzio | livecare | doxy.me | GoToMeeting | Webex | zoom | skype | FaceTime | FACEBOOK Messenger | Hangouts Google |

GENERAL INFORMATION

| | | | | | | | | | | | | |
|-----------------------|----|----|----|----|----|----|----|----|----|----|----|----|
| Headquarters | AU | UK | US | CA | US |
| Browser Based Version | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |
| Desktop Application | ✗ | ✗ | ✗ | ✗ | ✗ | ✓ | ✓ | ✓ | ✓ | ✓ | ✗ | ✗ |
| Mobile Application | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ |

VIDEOCONFERENCING FEATURES

| | | | | | | | | | |
|-----------------------------|---|---|---|---|---|---|---|---|--|
| HD Video and Audio | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Basic videoconferencing. Some have extra features |
| Real Time Chat with Session | ✓ | ✗ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| Multiple Participants | ✓ | ✗ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| Photocapture | ✓ | ✗ | ✓ | ✓ | ✓ | ✗ | ✗ | ✗ | |
| Video/Audio Recording | ✓ | ✓ | ✓ | ✓ | ✗ | ✓ | ✓ | ✓ | |
| Real-Time Document Transfer | ✓ | ✗ | ✗ | ✓ | ✓ | ✗ | ✗ | ✗ | |
| Draw on Screen | ✓ | ✗ | ✓ | ✗ | ✗ | ✓ | ✗ | ✓ | |
| Whiteboarding | ✓ | ✗ | ✗ | ✗ | ✗ | ✓ | ✓ | ✓ | |
| Screenshare | ✓ | ✓ | ✓ | ✗ | ✓ | ✓ | ✓ | ✓ | |

PRIVACY/SECURITY/COMPLIANCE

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|--|
| Claims US (HIPAA) Compliance? | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | This category does not attempt to meet healthcare privacy/security |
| Claims Canadian Telehealth Compliance? | ✗ | ✓ | ✓ | ✓ | ✓ | ✗ | ✗ | ✓ | |
| Employs Authentication and Encryption Technology? | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | |
| Canadian Server? | ✗ | ✓ | ✓ | ✓ | ✗ | ✓ | ✓ | ✓ | |

GENERAL MEDICAL FEATURES

| | | | | | | | |
|--------------------------|---|---|---|---|---|---------------------------|---------------------------|
| Patient Schedule in App | ✓ | ✗ | ✓ | ✓ | ✓ | Features not available | Features not available |
| Accepts Patient Payments | ✗ | ✗ | ✓ | ✓ | ✓ | | |
| Integrated EMR | ✗ | ✗ | ✓ | ✓ | ✗ | | |
| Patient Waiting Room | ✓ | ✗ | ✓ | ✓ | ✓ | | |
| Integrated Consent | ✓ | ✓ | ✓ | ✓ | ✓ | | |

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TELEREHABILITATION FEATURES

Assessment Tools

Simple Goniometer

✓ ✗ ✓

Complex Goniometer

✓ ✗ ✓

Tape Measure

✓ ✗ ✗

Exercise/Outcome Integration

Media Library (Clinician Populated)

✓ ✓ ✓

App Populated Still Exercises Library

✗ ✓ ✓

App Populated Video Exercises Library

✗ ✓ ✓

Stream an Exercise Real Time

✓ ✓ ✓

Upload your Own Exercise / Education

✓ ✓ ✓

Send by Email

✓ ✓ ✓

Printable Exercises

✓ ✓ ✗

Pre-made Programs

✗ ✓ ✓

Customizable Programs

✗ ✓ ✓

Patient Compliance Tracking

✗ ✓ ✓

App Populated Pt Education Materials

✗ ✓ ✗

Outcome Measurement Integration

✗ ✓ ✗

Features not available

Features not available

Features not available

SUPPORT

Online Help Pages

✓ ✓ ✗

Email Support

✓ ✓ ✓

Online Chat

✗ ✗ ✓

Phone or Video Calls

✓ ✗ ✓

Community Forum

✗ ✗ ✗

✓ ✓

✓ ✓

✓ ✓

✓ ✓

✓ ✓

✓ ✓

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